

EMC APPLICATIONXTENDER FULL TEXT SEARCH

Find relevant information quickly and easily

ESSENTIALS

- Increase knowledge worker productivity by making relevant information easier to access
- Quick navigation of search results
- Intuitive content and document export, viewing and printing capabilities

Finding relevant information quickly is a challenge in almost every organization today. Organizations are continually striving to incorporate full text search components that will increase productivity, speed access to relevant information and helping put their business-ready content to work. With EMC ApplicationXtender® xPlore Full Text Search add-on module, organizations can make information easier to discover – and help knowledge workers put information to work quickly. The Full Text Search engine automatically extracts key concepts from the content residing within EMC ApplicationXtender to make information readily available.

SUPERIOR ROBUST PERFORMANCE

In today's organization, most users search for information on an application-by-application basis, which can be time consuming and frustrating. EMC ApplicationXtender xPlore Full Text Search enables a single point of search for all information saving organizations time and money. The EMC ApplicationXtender xPlore Full Text Search engine capabilities provide flexibility for organizations that store documents in a variety of formats throughout its system and that performs unstructured searches for content within its repositories.

POWERFUL SEARCH CAPABILITIES

For organizations with indexing requirements, a Full Text Indexing environment exists that gives users the ability to search unstructured data by providing various advanced search methods to quickly and easily locate specific information. Full Text searches can be performed on a variety of document formats, including COLD/ERM documents, text renditions of image documents (OCR'd images), HTML and XML, as well as many third-party application documents such as Microsoft® Word, WordPerfect®, Microsoft Excel® or Adobe® PDF. With most file formats, all search hits are highlighted directly on the document, and users can easily navigate between hits by the click of a button.

Various powerful search methods, such as simple word, wildcard, stemming, proximity, and thesaurus, make information easier to find. Also, text searches can be combined with EMC ApplicationXtender keywords or date range searches to define and limit the documents returned. These searches are significantly faster than regular text searches.

The Full Text Indexing environment has proven value in the public sector vertical when agencies must comply with the Freedom of Information Act by making sure information is readily available upon the request of constituents. Legal departments and other organizations can implement Full Text Indexing capabilities to search unstructured documents, such as testimonies during the discovery phase of a legal case. Healthcare organizations and scientific communities can search physician and research notes, so other users within the organization can use existing information to speed up the diagnosis or research process activities.

FULL TEXT INDEXING

The key features of EMC ApplicationXtender xPlore Full Text Search engine are the following:

- Powerful search functionality
- High performance and scalability
- Improved supportability and ease of use
- Combine keyword and full text searches for a powerful solution that quickly returns precise, search results
- Perform advanced search functions without complex search syntax, including thesaurus, stemming, proximity and wildcard searches
- Search more than 200 file formats out of the box
- Provide role-based user access to ensure appropriate access to information

REDUCE RISKS

Missing critical information is totally unacceptable and very costly in today's environments that need to follow strict good governance and compliance policies. The ability to filter files and content is critical for any application platform leveraging unstructured information—a content form that dominates the organization's landscape. It not only adds business value by expediting the retrieval process, but it also significantly reduces the business risks associated with excessive information.

IMPROVE CUSTOMER SATISFACTION LEVELS

Relying on manual processes frequently results in numerous procedural bottlenecks and obstacles that negatively impact the customer experience, customer loyalty, and repeat business, contributing to lower productivity and higher operational expenses.

With EMC ApplicationXtender xPlore Full Text Search, users can quickly access the right information in order to satisfy customers, raise the level of customer service and promote customer loyalty. EMC ApplicationXtender xPlore Full Text Search capabilities provide customer-facing knowledge workers with convenient web-based and desktop access to relevant content. This important add-on provides users a holistic view of the available pertinent information, allowing them to provide better customer service that helps to retain and satisfy their current customer base.

CONTACT US

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